



NOVEMBER 11TH PDM – MIKE VEECK ON CUSTOMER SERVICE

Mike Veeck's name is practically synonymous with fun. Who else would hire a dog to deliver baseballs to the umpire or a Roman Catholic nun to give massages or a mime to do instant replays? The Veecks started in baseball almost a century ago when Mike's grandfather was president of the Chicago Cubs. Mike's father, Bill, was owner of the St. Louis Browns, the Cleveland Indians, the Chicago White Sox and the Milwaukee Brewers. It's Mike's inherited belief that anything is possible and no idea is silly, and this is how he operates his ball clubs. He's part owner and/or President of six baseball teams including the Charleston RiverDogs, and is a consultant for others. His primary goal is to put fun back into baseball while proving his ideas are not specific to sports.

Founder of the popular Veeck Promotional Seminars, and all-around idea man, Veeck authored the book "Fun is Good," which describes how this simple philosophy leads to success in any business. Veeck has taken the "Fun is Good" mentality and helped his teams routinely reach attendance and customer service milestones, while receiving national publicity for innovative promotions and the injections of fun into business. Veeck and his wife, Libby, reside in Mt Pleasant, SC. He is the father of two children, William "Night Train" and Rebecca.



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November PDM

Nov. 11, 2010

5:30-8:00 pm

Mike Veeck, Owner of The River Dogs
Joe Riley Stadium
360 Fishburne Street
Charleston, SC 29403

Reserve by Monday Nov. 8th

elise.keser@rotorion.com or 843.486.5185

5:30 – 6:00 Networking

6:00 – 7:00 Speaker

7:00 – 8:00 Dinner on-site

\$20 members/\$10 students



APICS CHARLESTON CHAPTER NO. 217 2010-2011 BOARD OF DIRECTORS

<http://www.apicscharleston.org/boardofdir.html>



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Letter from the President...

Greetings!

The October professional development meeting was a double success. Amy Kosar, a staff member at the Low Country Food Bank, provided an enlightening presentation on the state of hunger and nutrition in our community. And we donated enough food to fill a 55 gallon drum to overflowing. My thanks to all who donated.

The presentation included a tour of the warehouse facility, the new giant refrigerator and freezer and a brand new professional grade kitchen. The kitchen is currently used to prepare hot meals after school for children who may not have a hot meal waiting for them.

The November meeting is sure to be fun for all, because our speaker Mike Veeck knows a few things about fun. He has a long history with various baseball teams and is the author of the book "Fun Is Good". Don't miss this program which will be held at Joe Riley Stadium in downtown Charleston.

I'm saddened to report that our Education Director, Elizabeth Hair-Estrella, will be leaving us for a little while. She is temporarily relocating but will return in approximately 18 months. The absence will be short, but she will definitely be missed.

I hope you enjoy the meeting and have a Happy Thanksgiving!



Our Education team will be offering "CPIM in a Year" starting March 2011. If you want to complete for CPIM in one short year or perhaps you have a few modules under your belt and you want to finish now please consider letting APICS Charleston help you! If you have any questions please feel free to contact an APICS BOD member. The schedule for "CPIM in a Year" will be:

CPIM in a Year 2011 - All Wednesdays 6-8 pm

I.	Basics of Supply Chain Management	3/23 - 4/27
II.	Master Planning of Resources	5/18 - 6/22
III.	Detailed Scheduling and Planning	7/13 - 8/17
IV.	Execution and Control of Operations	9/7 - 10/12
V.	Strategic Management of Resources	11/2 - 12/14 ** 11/16 no class due to holiday

The next two classes are *Strategic Management of Resources* and *Basics at Trident Technical College*: <http://www.tridenttech.edu/ce.htm>

Calendar of Events

~~September 16th, reserve by 13th, Tour of SKF~~

~~October 14th, reserve by 11th, Tour of The Lowcountry Food Bank~~

November 11th, reserve by 8th, Mike Veeck, Owner of The Riverdogs, Meeting held at "The Joe" Joe Riley Stadium

December – no PDM – Happy Holidays!

January 13th, reserve by 10th, speaker and venue, TBD

February 10th, reserve by 7th, Wade Ferguson, "Negotiations", Venue TBD

March 10th, reserve by 7th, speaker and venue, TBD

April 14th, reserve by 11th, speaker and venue, TBD

May 12th, reserve by 9th, speaker and venue, TBD

June 9th, reserve by 6th, speaker and venue, TBD

Elizabeth, I can still remember when you first walked into our PDM...You talked and talked and talked just like you'd known us all your life! It hasn't been long, but you've found a place in our hearts. We've seen you during very happy times and also a couple sad moments. We feel blessed to have shared the birth of your first born little angel and are enjoying seeing her change (daily). You have been an asset to our group and we hope the days that you're gone fly just as quickly as the days that you've been here with us. You and Dan really fit here so I can only hope that you don't go somewhere else and enjoy it just as much.

May this ring in your ears until you return to the blessed East coast... "Nothing could be finer than to be in Carolina in the morning!"

You and your family will truly be missed!

Neil



I'd like to thank you for being enthusiastic, teaching CSCP, serving on the marketing Committee, assisting with Strategic Planning, coordinating with TTC and making the Chapter better – Ed

Your professionalism and aggressive approach to Education will be missed. It's made our chapter what it is today. You have found a home in our hearts in the short time you've been here, and you will find it waiting for you when you come back. Hurry home! Don't go all Cali on us and forget about us while you're gone!! Eagerly awaiting your return, Amy



IFA ROTORION – North America, LLC JOB POSTING

Job Title: Logistics Specialist

Reports To: Logistics Manager

Job Summary:

Analyze contractual commitments, customer specifications, and related information to identify, implement and maintain logistics and support requirements. Design, specify and recommend packaging and material handling systems to optimize productivity and cost of material movement for incoming, in-process, storage and outbound transportation of material. Coordinate the implementation of new drive shaft and raw material introduction and changes. The individual in this position will interface with suppliers, customers, peers, supervisors and management.

Essential Functions:

- Coordinate, document and communicate timing of change implementation by working closely with the following functional areas:
 - Development Engineering to understand the details of the change and communicate impacts to the assembly process
 - Sales to determine timing of change implementation & reduce potential for obsolete stock
 - Purchasing and Design Engineering for procurement of potential new parts
 - Purchasing and manufacturing for procurement of new tooling, if necessary
 - Material Planners and Supervisors on disposition of components, WIP and finished goods
 - Manufacturing Engineering and Quality to ensure most current print revisions are documented and used
 - Production Supervisors on process changes
 - Production Planners and Supervisors on prototype production
 - Quality with respect to PPAP and PSW requirements
- Create and update material master data in SAP
- Establish new supplier configuration (EDI/Release settings) in SAP
- Ensures HTS data is maintained in SAP
- Ensures reporting methods are compliant and current with Governmental and customer requirements
- Coordinate selection and design of packaging containers with suppliers, customers and logistics partners (returnable and expendable)
- Approve and maintain material container drawing and records in database and ERP system
- Establish, maintain and communicate material labeling and packaging specifications
- Investigate packaging and labeling issues and coordinate resolution with suppliers and customers
- Work to continually improve flow of parts to achieve better cycle times and reduce cost through optimization of packaging with suppliers and customers
- Recommend and coordinate transportation planning of raw material as needed
- Provide cost estimates for material handling activity for new program quotes
- Coordinate repair activity for finished goods racking and packaging
- Perform special projects as needed
- Provide training to personnel as needed
- Keep management informed of issues that impact part quality and deliveries
- Maintain departmental quality standards per TS 16949 requirements
- Contribute to continuous improvement in lean manufacturing practices such as 5S, Kanban, poka-yoke, visual management, 1-piece flow, etc.
- Work with cross functional group to improve processes and flow.
- All employees are responsible for having an awareness and understanding of IFA Rotorion North America's commitment to ISO 14001:2004.

Experience:

- Strong computer skills with ERP systems and MS office programs
- Prior experience in material handling or packaging capacity of a manufacturing company.
- Working knowledge of material handling and warehouse and equipment and storage techniques
- Must be "hands-on" and directly involved in the assembly process

Education:

Bachelor's degree with focus in industrial engineering, logistics, distribution or related experience of 5 years.



As you are aware, APICS Charleston has an annual food drive to benefit the less fortunate. This year we were blessed with the opportunity to tour the Lowcountry Food Bank on Azalea Drive in North Charleston. Although it was very hard to hear the numbers presented, it really brought home the reality that many in the world face every day. It's even more difficult to know that many of these young men, women, children and elderly could be our neighbors! I'm sure you've all seen the commercials by now depicting those that hunger walk with us each day, and we ask that you consider volunteering your time and resources to keep this program going. As noted at the tour, many things including cardboard boxes and Ziploc bags are just as necessary as your food donation. Host a food drive at your place of worship, community organization, or employer to benefit the Lowcountry Food Bank! Volunteer at the Azalea Drive location to help them process donations, assist with office projects, or the best thing you can do is make others aware of the need! We are our brother's keeper. If you aren't in the Lowcountry find a food bank in your community.

Wishing you and your family a wonderful Thanksgiving and a Merry Christmas/Happy Chanukah!

Neil Gorski
APICS Chapter Vice President

Please visit the link below for more information:
<http://lowcountryfoodbank.org/food-drive>

